

Terms and Conditions

General Information

The driver's license, payment card, and passport or ID will be requested from the driver upon picking up the car. All the above must display the driver's name.

Driver's License: The driver's license of the rented car must have been issued at least one year prior to the rental date.

According to Greek law, valid driving licenses are considered those issued by the following countries: Austria, Belgium, Bulgaria, France, Germany, Denmark, Greece, Switzerland, Estonia, United Kingdom, Ireland, Spain, Italy, Croatia, Cyprus, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Hungary, Poland, Portugal, Romania, Slovakia, Slovenia, Sweden, Czech Republic, and Finland.

According to Greek law, driving licenses that include Latin characters from the following countries are also considered valid: Azerbaijan, Ivory Coast, Albania, Armenia, Australia, Venezuela, Vietnam, Northern Ireland, Bosnia & Herzegovina, Brazil, Georgia, Ghana, Guyana, Central African Republic, Ecuador, United Arab Emirates, Zimbabwe, United States of America, United Kingdom, Indonesia, Iraq, Iran, Israel, Kazakhstan, Canada, Qatar, Kenya, Kyrgyzstan, Congo, Costa Rica, Cuba, Kuwait, Belarus, Liberia, Morocco, Montenegro, Mexico, Mongolia, Moldova, Monaco, Bahamas, Bahrain, Nigeria, Norway, South Africa, South Korea, Uzbekistan, Ukraine, Uruguay, Pakistan, Peru, North Macedonia, Russia, San Marino, Saudi Arabia, Senegal, Serbia, Seychelles, Tajikistan, Thailand, Turkey, Turkmenistan, Tunisia, Philippines, and Chile.

Driving licenses issued in all other countries must be accompanied by an International Driving Permit.

Administrative File Handling Fee: In the event of damage to the company's car, a third-party car, or a fine from a traffic violation, there is an additional charge of €30, plus VAT, to cover administrative costs. This fee will be paid by the driver, regardless of fault, and will not be refunded under any circumstances.

Grace Period: One day of rental is calculated as 24 hours and 29 minutes. If the rental period exceeds this duration, an additional rental day will be charged.

Late Return Charge: All customers must inform the Company about a potential extension of the rental period to avoid the imposition of a Late Return Charge. If the car is returned 1 hour or more after the agreed return time, a Late Return Charge of €50, plus VAT, will apply for each day or part thereof, in addition to the cost of the extra rental day.

Additional Driver: The charge for an additional driver is €5 per day, including VAT, per rental contract, per driver.

Age of Renter and Drivers: The driver of the rented car must be at least 21 years old for all car categories, except for the LUXURY, PROFESSIONAL, and PASSENGER TRANSPORTATION 7-9 SEATS categories, for which the minimum age required is 25 years. There is no maximum age limit as long as a valid driver's license is presented.

Pick-Up & Return of the Car: Returning the car to a location different from the one specified in the rental contract will incur a charge of €40, including VAT.

Payment Method: A credit or debit card is always required as a guarantee for every car rental, even if the renter pays for the rental in cash. For rentals involving the LUXURY, PROFESSIONAL, and PASSENGER TRANSPORTATION 7-9 SEATS categories, a second credit card is required as a guarantee, with an additional amount of €100 being reserved on it.

The renter must present a personal credit or debit card to pick up the car. Accepted cards are:

- Visa (credit and debit)
- MasterCard (credit and debit)
- American Express
- Discover
- Diners

Cards that are not accepted:

- Prepaid cards
- Any card not listed above

For online rental payments on our website, please read the booking terms.

Credit Card/Debit Card Hold at the Start of the Rental: An estimated amount for the rental plus up to €1,000 for the LUXURY, PROFESSIONAL, and PASSENGER TRANSPORTATION 7-9 SEATS categories will be held on your Credit/Debit card at the start of the rental. This amount will not be available for immediate use on your card, and the release of the hold may take up to 14 days, depending on your bank. We will not be responsible for any bank fees or expenses related to this process.

Transaction Security All payments made using a card are processed through the electronic payment platform of "Nexi e-Commerce" of Nexi Payments Greece S.A., which uses TLS 1.2 encryption protocol encryption with 128-bit (Secure Sockets Layer – SSL). Encryption is a way of coding the information until it reaches its recipient, who will be able to decode it using the appropriate key.

Company Insurance & Liability Amounts

What does "liability amount" mean? In the event of an accident or theft of the rented car, you must pay a monetary amount (referred to as the "liability amount"). The liability amounts are paid by the renter, regardless of fault. Once the Company is compensated for the damage to its car, it will refund the corresponding amount to the renter. There are additional insurances, which are not automatically included in the rental price, that reduce or eliminate this amount. You can choose one of these insurances at the start of the rental.

What does "additional driver" mean? In every car rental of the Company, only the driver is insured. If other drivers are to drive the rented car, they must be present at the start of the rental and have their driver's license with them. The additional driver service is charged.

IN THE EVENT OF AN ACCIDENT, THE CUSTOMER IS OBLIGED, REGARDLESS OF THEIR FAULT, TO COMPLETE THE ACCIDENT REPORT AS REQUIRED BY THE PROVISIONS OF THE APPLICABLE GREEK LEGISLATION.

Additional Services

Child Seats: Child seats for renters' use are available upon request at the time of booking. The charge is €20 per day.

Satellite Navigation System (GPS): GPS for renters' use is available upon request at the time of booking. The charge is €20 per day.

Snow Chains: Snow chains for renters' use are available upon request at the time of booking. The charge is €20 per day.

Fuel

Fuel Refill Service: If the renter returns the car with less fuel than it had when picked up, a fee of €5, plus VAT, will be charged, in addition to the cost of the fuel consumed.

Traffic Violations Traffic Violations: Fines and any other consequences from violations of the Highway Code (KOK) are entirely and exclusively the responsibility of the car renter.